



## Grandstream

## Digital Home Phone Service

## Set Up Guide

For information on our products, or additional user guides and self-help videos, visit [distributel.ca](http://distributel.ca)

Contact our Customer Support team at **1-877-810-2877**



# Setting up your Digital Phone Service



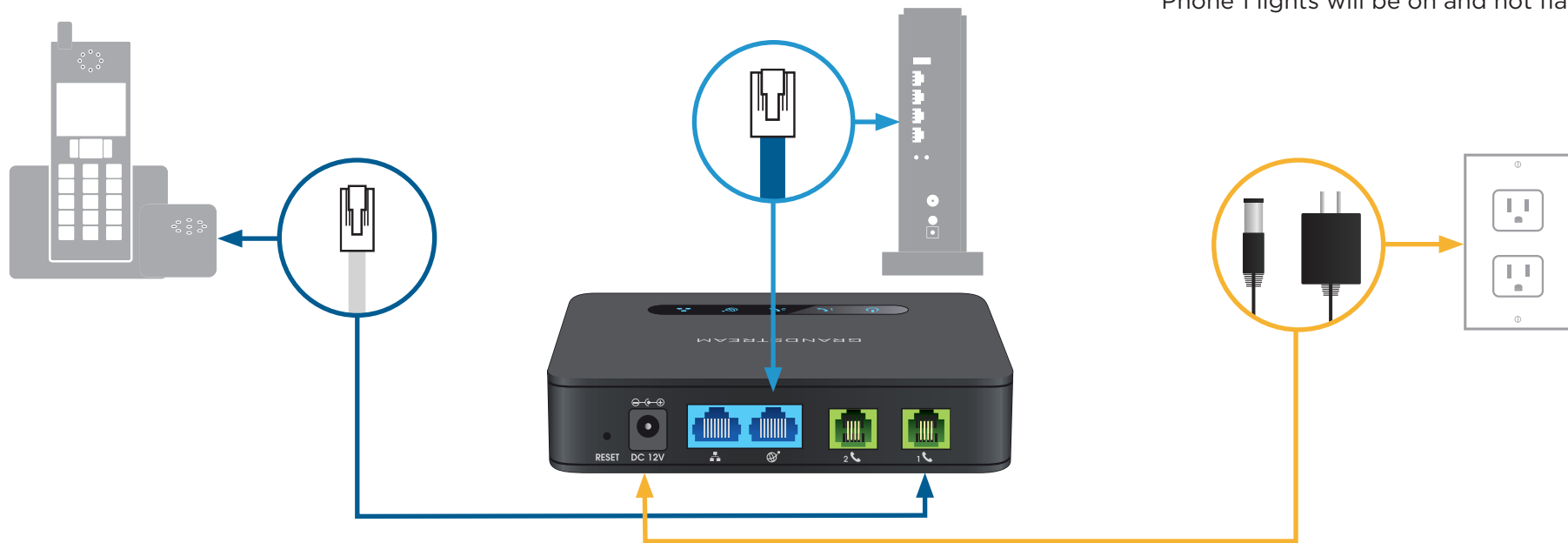
## Before you begin:

- > **Temporarily turn off your internet modem,** and your router if you use one.
- > **Review contents of your install kit:**
  - Analog Telephone Adapter (ATA)
  - Power cord
  - Ethernet cable
- > **Read through instructions**  
You may also want to watch our set-up video at [distributel.ca/support](http://distributel.ca/support)

**1** Be sure your phone cable is connected to your telephone or cordless phone charging station.  
Connect the other end of your phone cable to the Phone 1 port on your ATA.

**2** Connect one end of the ethernet cable to the internet port on your ATA, and the other end to an available LAN port on your internet modem.  
If you use a router, connect it to a LAN port on your router instead.

**3** Attach power cord to ATA and connect to an electrical outlet.  
Turn your modem back on, and router if you use one.  
After 2 minutes, Power, internet and Phone 1 lights will be on and not flashing.



**After completing these 3 easy steps, you should now hear a dial-tone, and your digital phone service is ready to use!**  
For help setting up additional phone lines, or for tips using your phone features and setting up voice mail, visit [distributel.ca/support](http://distributel.ca/support)

The 911 service provided by Distributel differs in an important number of ways from traditional 911 or Enhanced 911 (E911) services available with most traditional telephone lines and has specific limitations relative to E911. For more information, please consult our terms and conditions at [www.distributel.ca/terms-and-conditions/](http://www.distributel.ca/terms-and-conditions/).