



# High Speed DSL Internet Setup Guide

We are here to help, feel free to contact us with questions or to provide feedback.

For additional information, please visit the FAQ section of our website at [www.distributel.ca](http://www.distributel.ca). To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at **1-877-810-2877**. You can also receive Technical Support at the same number, or send an email to [technical.support@distributel.ca](mailto:technical.support@distributel.ca).



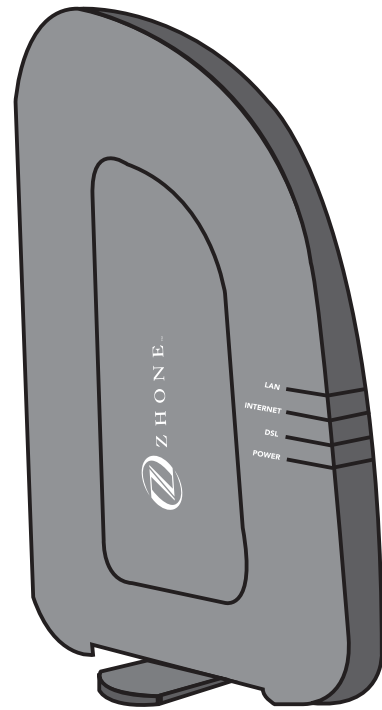
[WWW.DISTRIBUTEL.CA](http://WWW.DISTRIBUTEL.CA)

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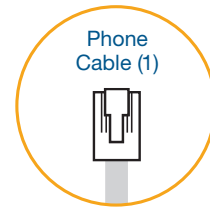
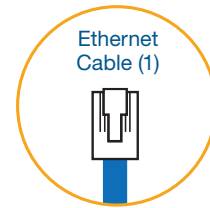
# Thank You for choosing Distributel

In order to ensure the smooth setup of your Distributel High Speed DSL Internet service, please follow the easy steps laid out in this guide.



The setup kit for your High Speed DSL service should contain the following items:

Zhone 6511 Modem\* and power supply

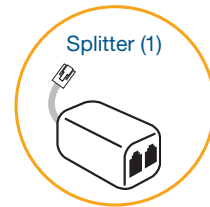
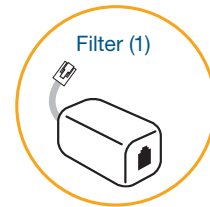


\*Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.



Before beginning the setup process, please ensure that all of your equipment is turned off.

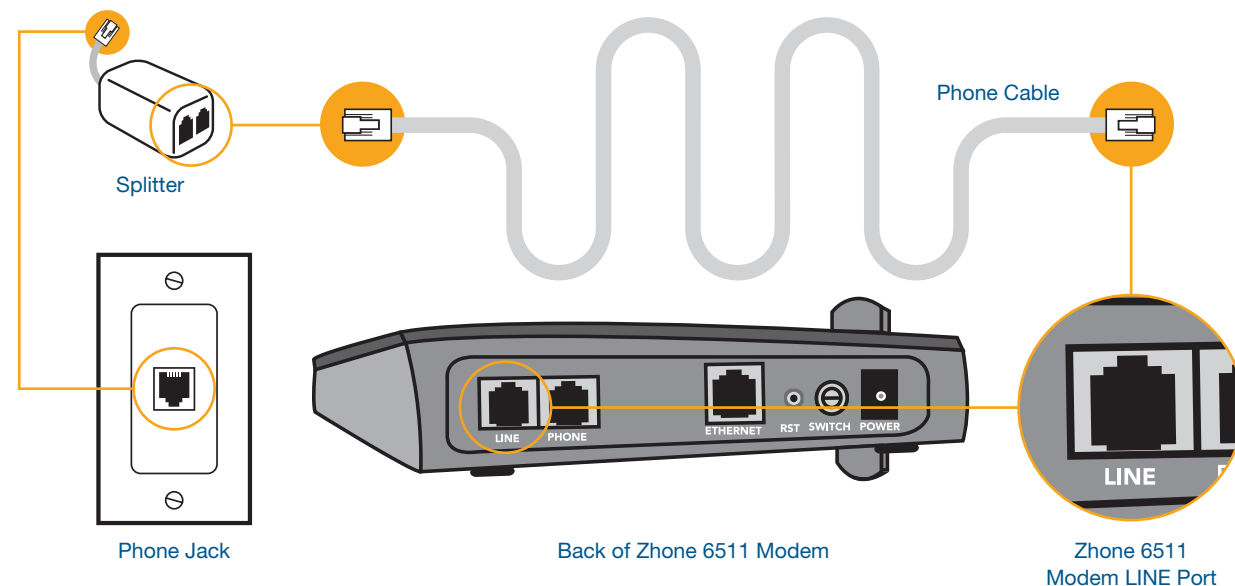
For customers with a landline phone, your setup kit will also include a splitter and filter. Please follow special instructions in Step 1 and Step 4.



## STEP 1

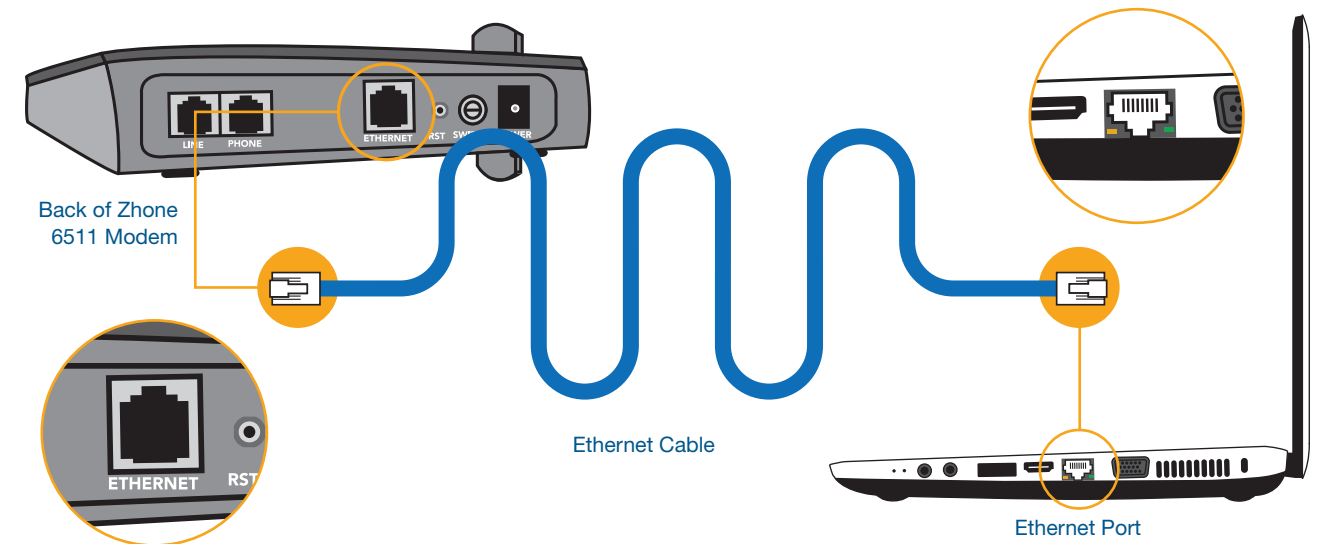
Using the phone cable provided in your installation kit, connect the grey LINE port located on the back of the Zhone 6511 modem to your phone jack.

For customers with a landline phone, connect the grey LINE port located on the back of the modem to the DSL port of the splitter. Then connect the splitter to your phone jack.



## STEP 2

Using the Ethernet cable provided, connect the Zhone 6511 modem ETHERNET port to your laptop.



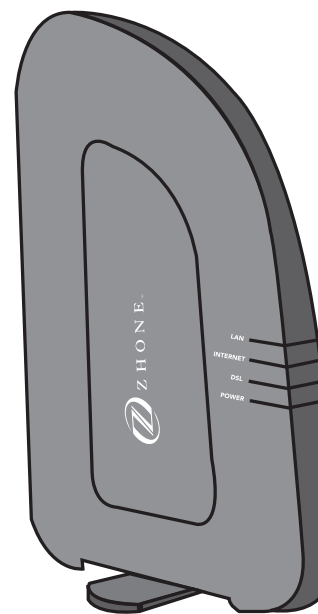
You may now turn all your devices back on.

## STEP 3

Please wait **2 minutes** for the modem to boot up. The POWER and DSL lights should become solid green. The INTERNET and the LAN lights should become solid or blinking green. If you do not see the mentioned lights, please repeat steps 1 and 2 and ensure that the SWITCH button, located on the back of the modem, is depressed.

### DSL 6511 MODEM LIGHTS

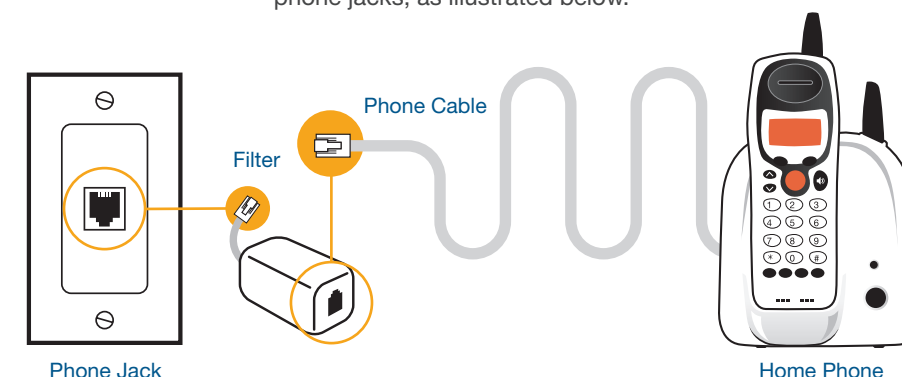
LIGHTS	READ
LAN	Solid or Blinking Green
INTERNET	Solid or Blinking Green
DSL	Solid Green
POWER	Solid Green



Front of Zhone 6511 Modem

## STEP 4

For customers with a landline phone, the filter(s) must be connected between your phones and their corresponding phone jacks, as illustrated below.



CONGRATULATIONS!  
YOUR SETUP IS  
NOW COMPLETE.