



# High Speed Cable Internet Setup Guide

We are here to help, feel free to contact us with questions or to provide feedback.

For additional information, please visit the FAQ section of our website at [www.distributel.ca](http://www.distributel.ca). To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at **1-877-810-2877**. You can also receive Technical Support at the same number, or send an email to [technical.support@distributel.ca](mailto:technical.support@distributel.ca).



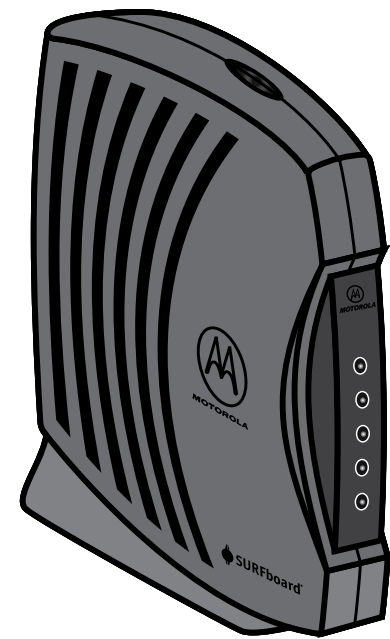
[WWW.DISTRIBUTEL.CA](http://WWW.DISTRIBUTEL.CA)

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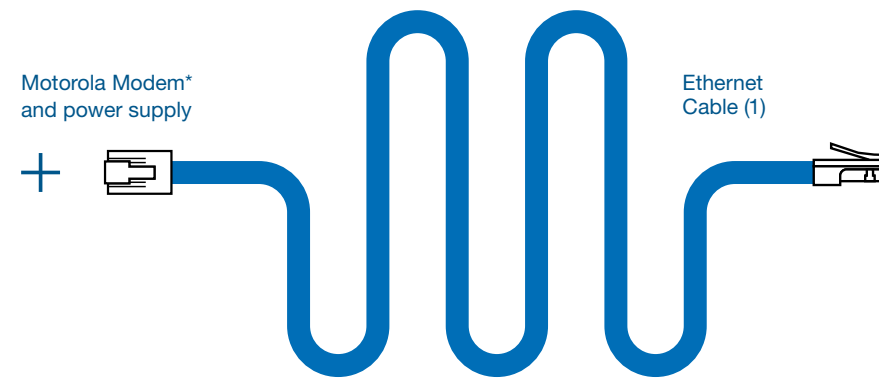


# Thank You for choosing Distributel

In order to ensure the smooth setup of your Distributel High Speed Cable Internet service, please follow the easy steps laid out in this guide.



The setup kit for your High Speed Cable service should contain the following items:

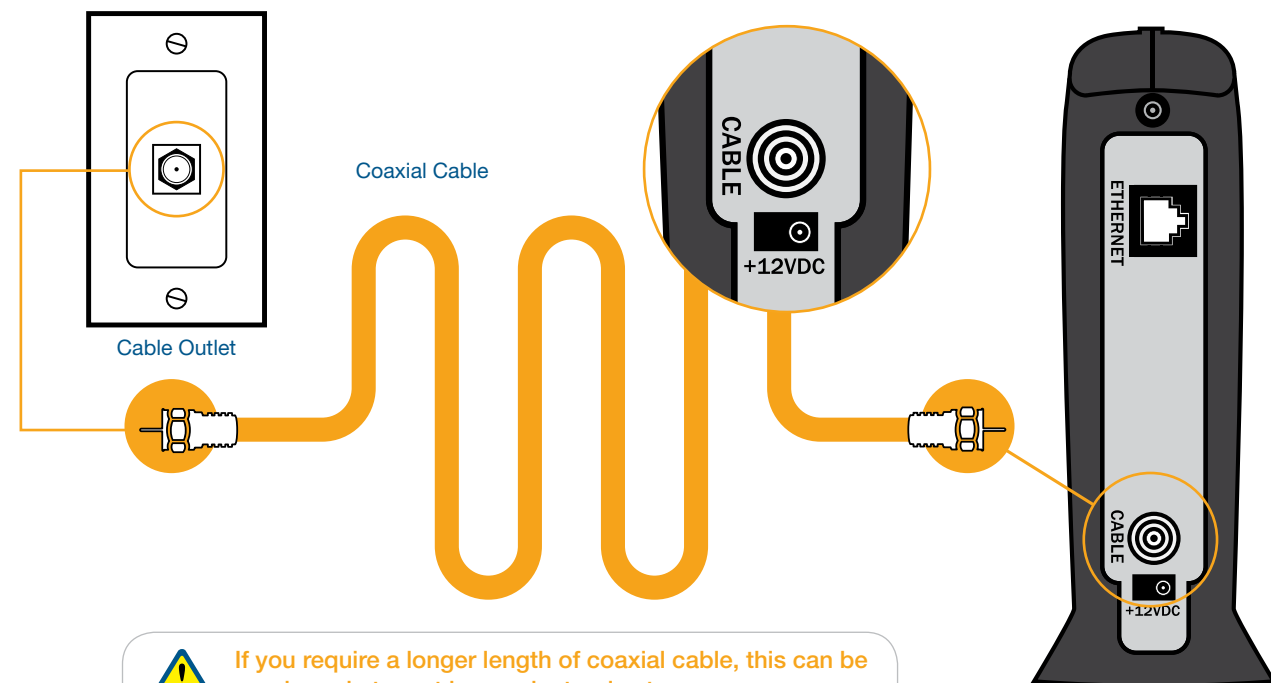


\*Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.

**⚠ Before beginning the setup process, please ensure that all of your equipment is turned off.**

## STEP 1

Connect the coaxial cable emerging from your cable outlet to the CABLE port located on the back of the modem.

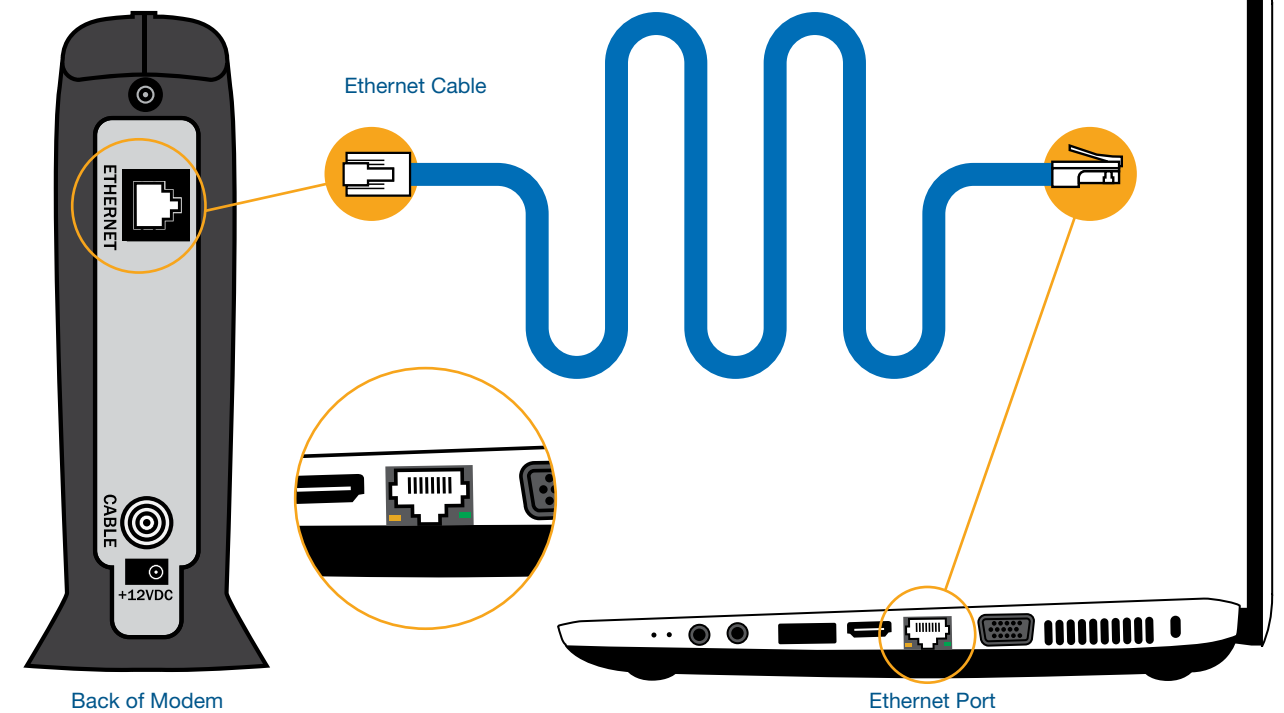


**⚠ If you require a longer length of coaxial cable, this can be purchased at most home electronic stores.**

Back of Motorola Modem

## STEP 2

Using the Ethernet cable provided, connect your laptop (or the Internet / WAN port of your router if you would like a network setup) to the modem's ETHERNET port.



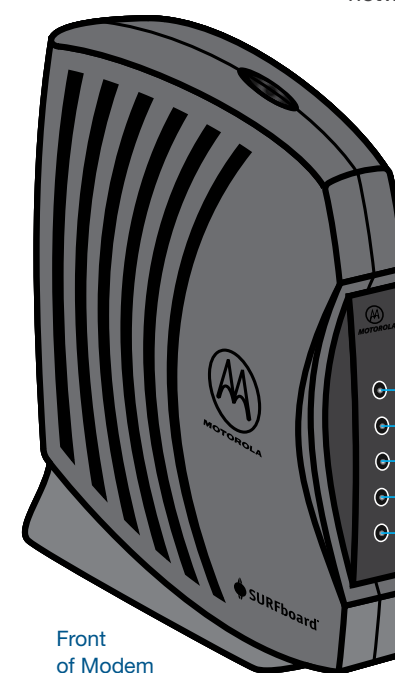
Back of Modem

Ethernet Port

**⚠ You may now turn all your devices back on.**

## STEP 3

Please wait **2 minutes** for the modem to boot-up. The POWER, RECEIVE, SEND and ONLINE lights should become solid (green or blue)\*. The PC/ACTIVITY (model SB510X) or LINK (model SB6120) light should be either solid or flashing\*\*. A flashing light indicates network activity. If the lights do not behave as described, repeat steps 1 and 2.



Front of Modem

\* The Send or Receive light color depends on the model: SB5101 / SB5101N / SB5102 Green, SB6120 Green or Blue (Bonded channel)

\*\*Color varies depending on model and Ethernet connection standard (Gigabit): SB5101 / SB5101N / SB5102 Orange, SB6120 Orange or Blue (Gigabit)

### CABLE MODEM LIGHTS

LIGHTS	READ
Power	Solid Green
Receive	Solid Green or Blue*
Send	Solid Green or Blue*
Online	Solid Green
PC/Activity (SB510X) or Link (SB6120)	Solid or Flashing**



**CONGRATULATIONS!  
YOUR SETUP IS  
NOW COMPLETE.**