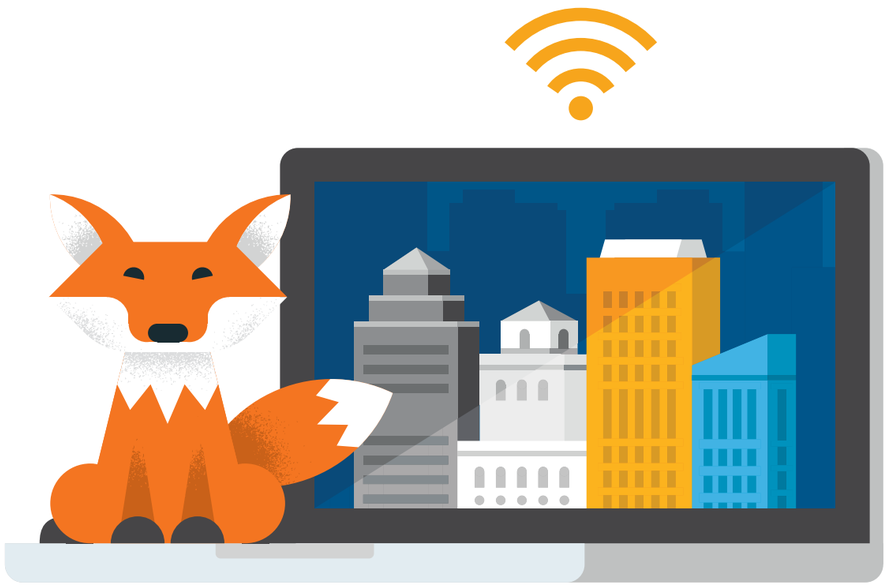
DISTRIBUTEL

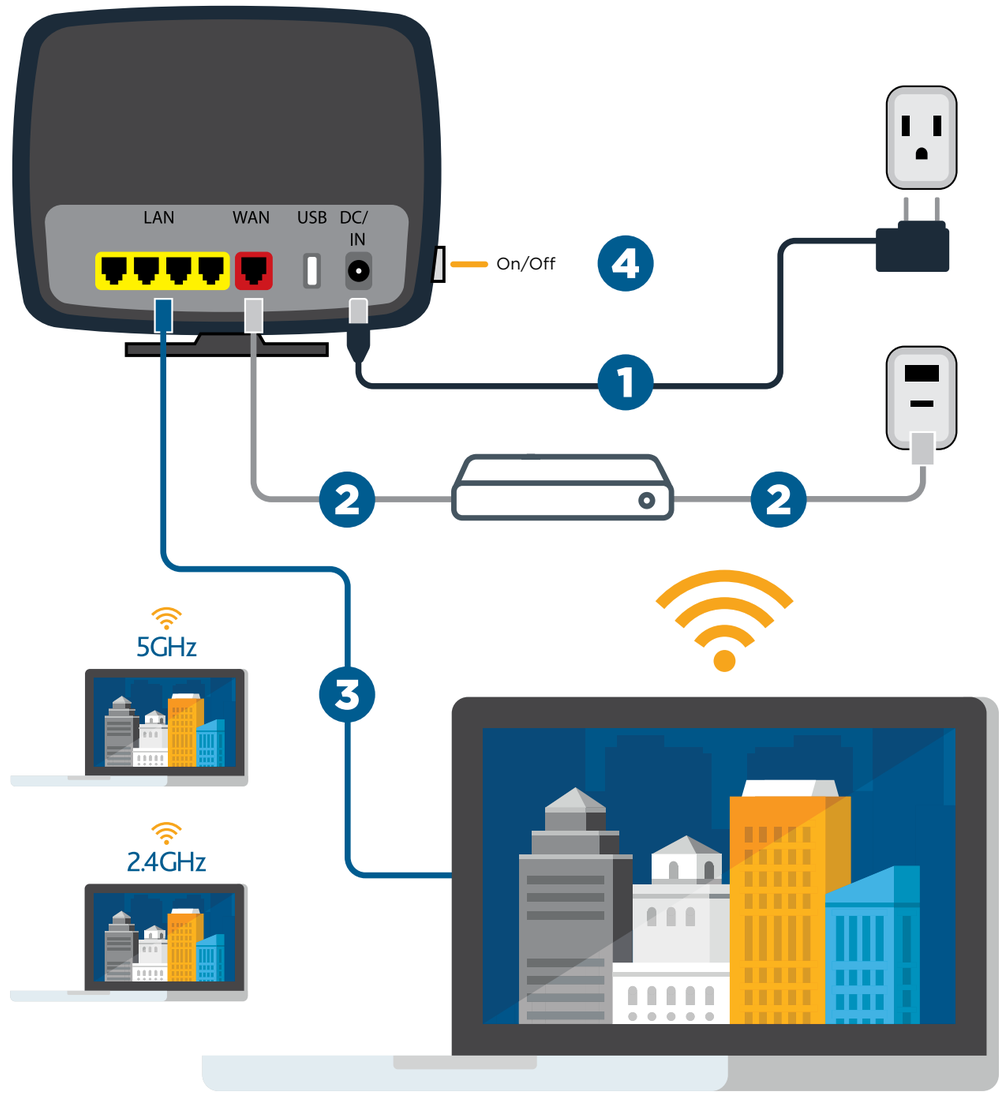
Quick Start Guide
SR400ac

This Quick Start Guide shows you how to set up and start using your new gateway.

Installation

1. Plug the power adapter to the wall outlet and then connect the other end of it to the Power port of the gateway.
2. To connect the modem:
   - Connect one end of an Ethernet cable to the WAN port on the SmartRG gateway and connect the other end of the cable to the modem.
   - Connect one end of the cable supplied by Distributel to the modem and connect the other end of the cable to the wall jack installed by Distributel.
3. Connect a LAN port on the SmartRG gateway to the network card of your PC using an Ethernet cable.
4. Turn on the unit by pressing the Power button on the side of the gateway.





Your gateway is now automatically being set up to connect to the Internet. This process may take a few minutes to complete before you can begin using your Internet applications (browser, email, etc.).

If you are unable to connect to the Internet, confirm that all cable connections are in place and the gateway's power is turned on.

LED Indicators

The LEDs on the top of the SR400ac can assist you in better understanding the current state of your gateway.

LEGEND

○ White ⚙ White blinking ● Green ⚙ Green blinking ● Red

LED	Action	Explanation
POWER	⚙ ○	Device in CFE mode Device powered on and ready for use
WAN	○ ●	Device online (at 1000 BASE-T) Device online (at 10/100 BASE-T)
	⚙	Network activity
	○ ⚙	WAN Ethernet connected (at 1000 BASE-T) Data being transferred (at 1000 BASE-T)
	● ⚙	WAN Ethernet connected (at 1000 BASE-T) Data being transferred (at 1000 BASE-T)
Internet	○ ⚙ ●	DSL sync acquired and gateway online Data being transferred Internet authentication / connection has failed
USB / USB 3.0	○ ⚙	USB device connected Data being transferred
2.4 GHZ **5 GHZ**	○ ⚙	WiFi enabled Data being transferred
LOCKED WiFi (WPS)	○ ⚙	WPS enabled Data being transferred
LAN 1-4	○ ⚙	LAN Ethernet connected (at 1000 BASE-T) Data being transferred (at 1000 BASE-T)
	● ⚙	LAN Ethernet connected (at 10/100BASE-T) Data being transferred (at 10/100BASE-T)

Quick Gateway Configuration

Logging in to your gateway

To change the settings on your gateway, you must log into the gateway's interface. Make sure that you have completed the steps in "Installation" before you begin.

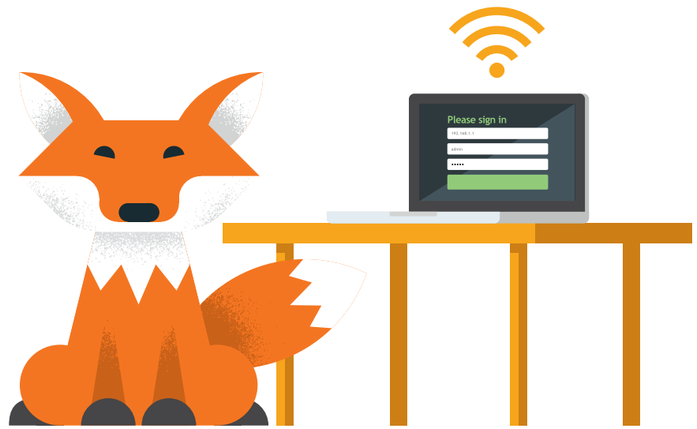
1. Open your internet browser application and type **192.168.1.1** into the address line. The Please sign in dialog box appears.

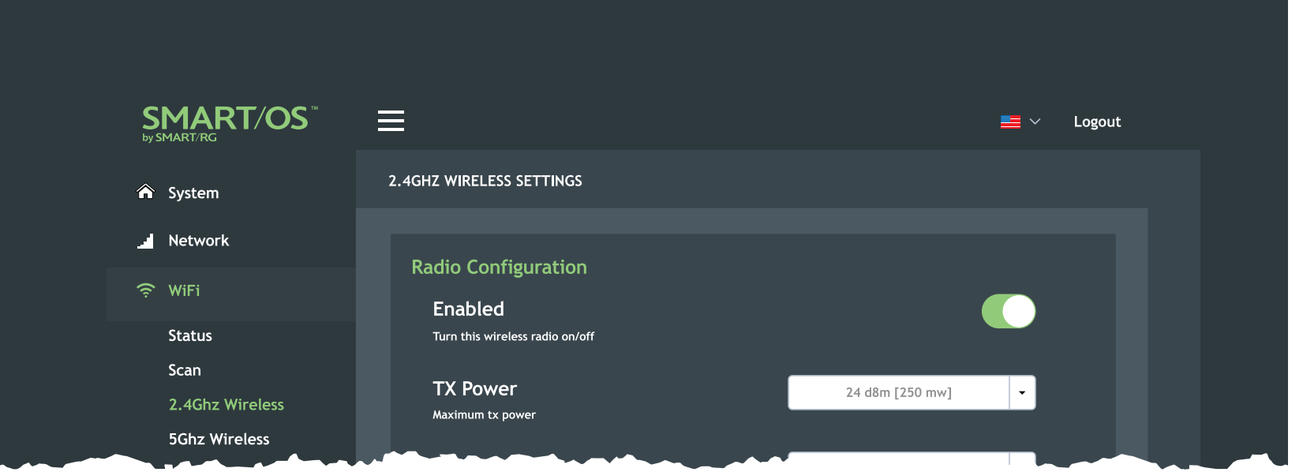
2. Enter the credentials shown below and click **Sign in**. Distributel may use other settings. If so, contact your provider for details.

User Name: admin **Password:** admin

Configuring the WAN manually

If the automatic connect process is unsuccessful, refer to the "WAN Configuration" section of the **SmartRG SR400AC Gateway User Manual** to manually establish a connection.





WiFi Setup

1. In the left menu, click **WiFi** > **2.4Ghz Wireless** or **5Ghz Wireless** to select the channel that you want to configure. The fields are the same for both options.

   The 2.4Ghz band works for most environments. You can also configure a 5Ghz connection if needed, following instructions in this guide.

2. Modify the fields in the **Radio Configuration** section as desired.

3. In the **Primary SSID Configuration** section:

   a. Accept the default ID shown in this field or enter the **SSID** for the network that you wish to configure. You will need this ID for Step 6.

   b. Select the desired **Encryption**. Make sure that the host devices you intend to use support the selected authentication type. The default encryption method works for most environments.

   c. Choose a passphrase and type it in to the **Key** field. You will need this passphrase for Step 6.

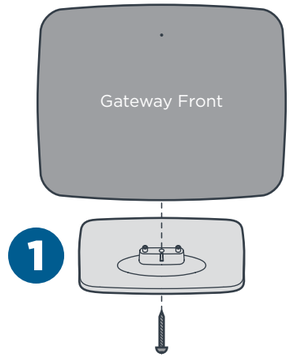
4. To enable a guest WiFi network:

   a. Click **Enable** in the **Guest SSID Configuration** section.

   b. Fill in the fields as explained in Step 3.

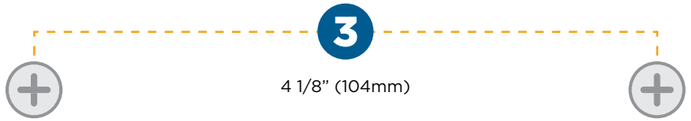
5. Click **Apply**.

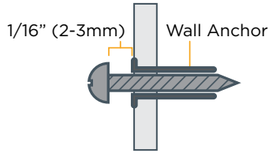
6. Follow the WiFi connection instructions provided with your client device to connect to the gateway. Use the **SSID name** you selected in Step 3a. Then enter the passphrase that you created in Step 3c in the appropriate location on the network setup screen of your WiFi client device.

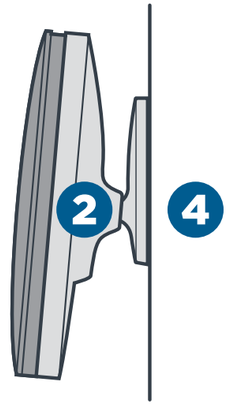


Optional Wall Mount

1. Using a Phillips-head screwdriver, remove the mount from its present location on the bottom of the gateway.
2. Slide the mount onto the back of the gateway and tighten the screw located in the bottom of the mount.
3. Using the template below, attach the two included screws to the wall. Using wall anchors is recommended.
4. Slide the back of the mount down on the screws.







Record Your SR400ac WiFi Settings

	Predefined wireless settings	If you change the preset wireless settings
Primary WiFi network name (SSID)		
Primary Network key (password)		
Guest WiFi network name (SSID)		
Guest Network key (password)		

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Contact us

We are here to help, feel free to contact us with questions or to provide feedback.

For additional information, please visit the FAQ section of our website at www.distributel.ca. To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at 1-877-810-2877. You can also receive Technical Support at the same number, or send an email to technical.support@distributel.ca.