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For additional information, please visit the FAQ section of our website at [www.distributel.ca](http://www.distributel.ca). To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at 1-877-810-2877. You can also receive Technical Support at the same number, or send an email to [technical.support@distributel.ca](mailto:technical.support@distributel.ca).

# Zazeen TV Setup Guide



180312\_DCL\_DSL\_IPTV\_en.1



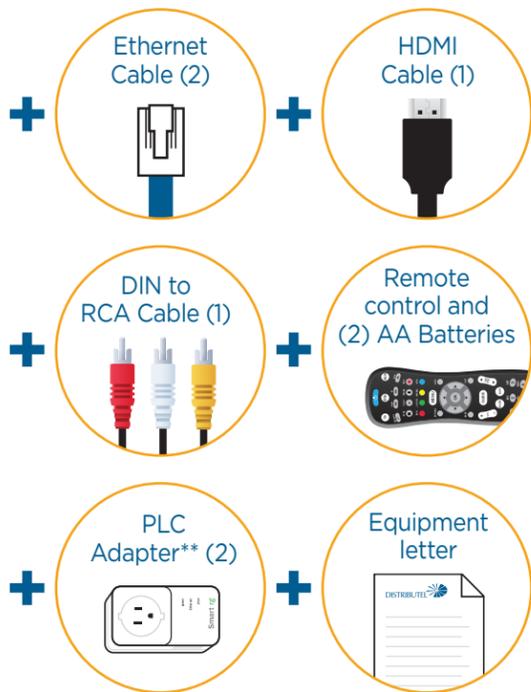
# Thank You for choosing Distributel

In order to ensure the smooth setup of your Distributel Zazeen TV service, please follow the easy steps laid out in this guide.

## The setup kit for your Zazeen TV service should contain the following items:

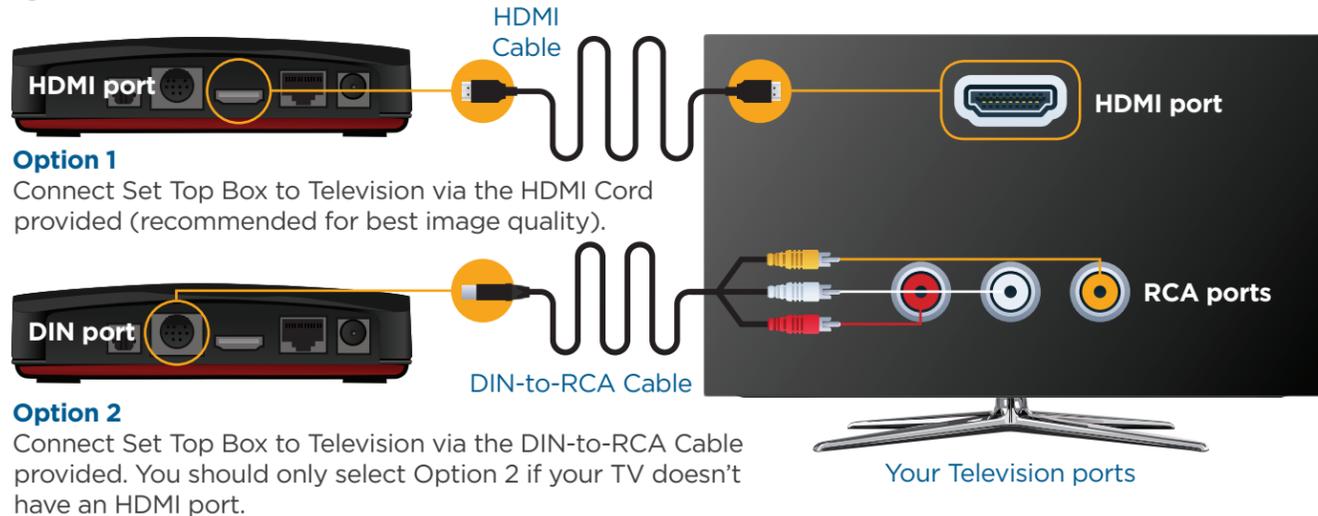


\*Please note that the Set Top Box (STB) shown is for the purposes of illustrating the setup process and may differ from your device. \*\*If ordered, you would have 2 PLC Adapters with your first Set Top Box. Any additional Set Top Boxes ordered will each come with one PLC Adapter. Each PLC Adapter will come with one Ethernet cable.



**⚠️ This guide displays a multi-port modem as part of the set-up. If your modem is single port, you will require a router to create a network set-up. Please ensure that your Internet service is functional before you begin to setup Zazeen TV.**

## STEP 1 Connect to TV. Select one of the following 2 options.



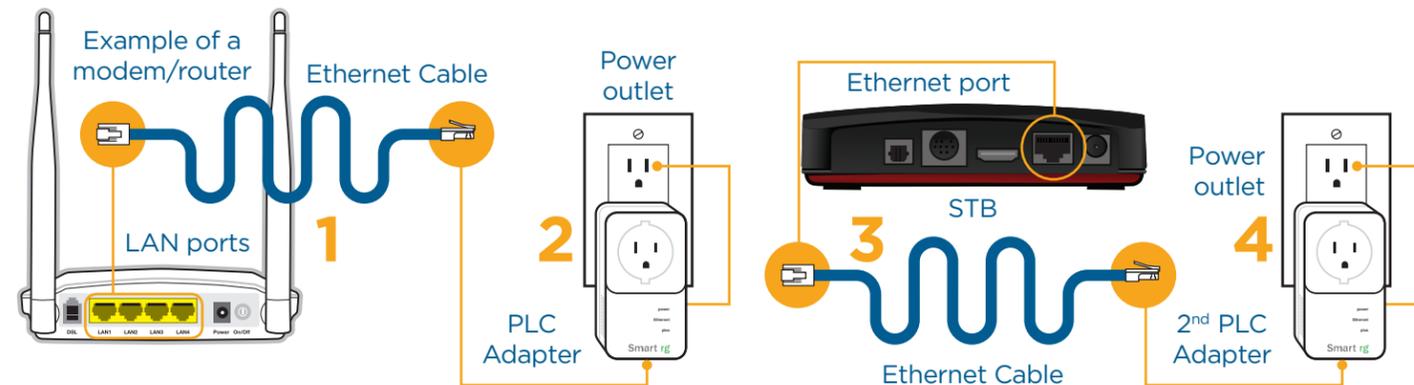
## STEP 2A Using one of the Ethernet cables provided, connect the Set Top Box's Ethernet port to one of the Ethernet LAN ports of your 4-port modem or 4-port router. (If your STB and television are too far away from, or are not located in the same room as your modem or router, you should connect using the PLC Adapters. See the instructions in Step 2B).

**⚠️ Set-up excluding the PLC Adapters.**



## STEP 2B

**⚠️ Set-up including the PLC Adapters.**



1. Using one of the Ethernet cables provided, connect the PLC Adapter's Ethernet port to your modem's (or router's) Ethernet LAN ports.

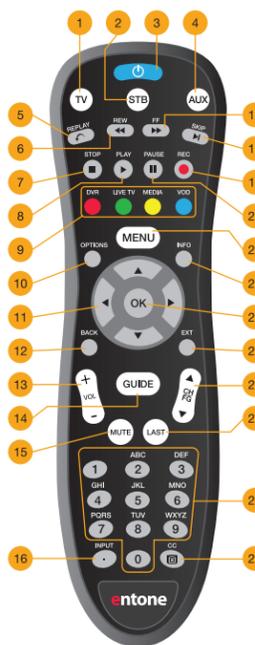
2. Plug the PLC Adapter into a Power Outlet. It's important to use a power outlet (using a power bar may not work at all or will degrade the signal significantly).

3. You can now connect the second PLC Adapter's Ethernet Port to your Set Top Box's Ethernet port using one of the provided Ethernet cables.

4. Plug the second PLC Adapter into the power outlet closest to your Set Top Box.

## STEP 3

**Remote Control Set Up** Open the battery cover and insert the AA batteries and snap the battery cover to close.



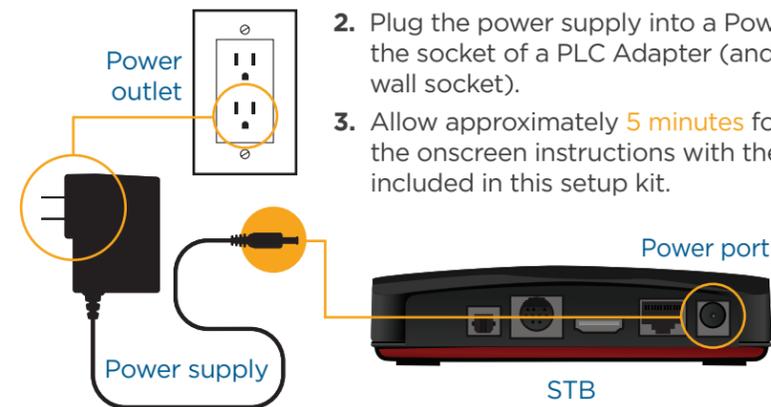
1. TV - Select to control TV
2. STB - Puts remote control in STB mode
3. POWER - Switches the power on / off for the currently selected device (Switches STB to power on / standby mode)
4. AUX - Select to control AUX device
5. REPLAY\* - Skips backward 30s of video for VOD / DVR
6. REW\* - Fast rewinds video for VOD / DVR / live TV
7. STOP\* - Stops video for VOD / DVR / live TV
8. PLAY\* - Plays video for VOD / DVR / live TV
9. Features not available at this time
10. OPTIONS - Screen and language features
11. ARROW KEYS - Navigates right, left, up, down in the on-screen guide
12. BACK - Back button for on-screen menu (Enabled by service provider)
13. VOL +/- - Increases or decreases volume of the currently selected device
14. GUIDE - Shows the electronic program guide
15. MUTE - Turns the volume of the currently selected device off
16. INPUT - Changes the current A/V input of the selected device
17. FF\* - Fast - forwards the video for VOD / DVR / live TV
18. SKIP\* - Skips forward the video for VOD / DVR
19. REC\* - Records live TV
20. PAUSE\* - Pauses video for VOD / DVR / live TV
21. MENU - Shows the on-screen menu
22. INFO - Shows on-screen information about the current TV / VOD / DVR program
23. OK - Executes the currently selected menu option
24. EXIT - Exits the current menu item
25. CH UP/DOWN - Changes channel up or down
26. LAST - Changes channel to the most recently viewed channel
27. NUMBER KEYS - Allows direct access to specific channels and menu items
28. CC - Toggles closed captioning on or off

\*DVR functionality including pausing and rewinding Live TV require a hard drive (not provided).

## STEP 4

### Power Up the Set Top Box

1. Connect the power cord to the Power port on the back of the Set Top Box.
2. Plug the power supply into a Power Outlet. The power supply can be connected to the socket of a PLC Adapter (and then that PLC Adapter would be plugged into the wall socket).
3. Allow approximately 5 minutes for the Set Top Box to Power Up. You can complete the onscreen instructions with the information available in the equipment letter included in this setup kit.



**CONGRATULATIONS!  
YOUR SETUP IS  
NOW COMPLETE.**

